



# 7 YEARS OF IMPACT

## EU Customs and Taxation Training Initiatives

Since 2014, the European Commission has been implementing innovative strategies to harmonise, modernise and increase performance standards amongst customs and tax professionals across the EU.

### Initiatives and activities have been built on three pillars



#### Training development

- Customs & Tax EU Learning Portal
- eLearning modules
- Nano-learnings
- Task-based learnings
- eBooks



#### Support initiatives

- Common Learning Events Programme (CLEP)
- Webinars
- Authoring Tool
- Multimedia Library
- Tax Education Portal (TAXEDU)



#### Standardisation

- TaxComp<sup>eu</sup>
- CustComp<sup>eu</sup>
- EU Recognition

### 2014-2020 eLearning successes

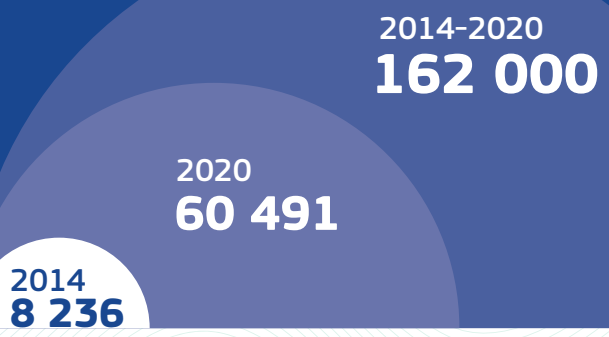
**More than 3 MILLION customs and tax professionals have been trained, as well as 275 500 national administration officials from almost every EU Member State.** The catalogue of training development offers on the Customs & Tax EU Learning Portal is continuously expanding, providing more and more opportunities to build, upscale and share profession-relevant knowledge and expertise.

**59** EU customs and taxation eLearning modules in English

**600%** increase in annual downloads of eLearning modules

**604** language versions of EU customs and taxation eLearning modules

**1 200** hours of eLearning material



**National administrations are taking the lead** in promoting and investing in the education and training of national customs and taxation officials, economic operators, traders and experts.

#### CustComp<sup>eu</sup>

**34%**

National customs administrations are implementing the CustComp<sup>eu</sup>

#### Common Learning Events Programme (CLEP)

**80%**

National customs and taxation administrations, participated in 50 CLEPs, counting 760 participants in total

#### User Satisfaction

**80%**

Rate of user satisfaction in terms of support and resources available



For more info please visit: [customs-taxation.learning.europa.eu](https://customs-taxation.learning.europa.eu)