



World Customs Organization

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Dear Director General,

I am pleased to inform you that the World Customs Organization (WCO) continues to strengthen its training portfolio and is organizing the 17th English-speaking session of the Virtual Customs Orientation Academy (VCOA) from **13 March to 16 June 2023**.

The VCOA offers a practical online learning opportunity for new Customs inductees. It aims at providing them with an understanding of international standards and principles, and core competencies to be an efficient and effective Customs professional. It represents a breakthrough initiative as it offers complementary world-class training open to all new Customs officers worldwide. The success of this WCO initiative lies in the high quality of the WCO teaching content, the state-of-the-art innovative e-learning methods, and the active tutorship of the participants by experienced and recognized experts.

Your Administration has accepted to actively participate in the WCO Capacity Building activities through the WCO accreditation process, and I would like to sincerely thank you for that. As you know and according to the accreditation guidelines, if the candidate successfully completes the Workshop, they shall be made available to the WCO for a maximum period of 12 weeks over the three years following formal accreditation.

I am writing to request your Administration's support in identifying accredited experts to guide and assist participants in this new Session of the VCOA. The WCO virtual training and development activities represent an increasing part of its capacity building strategy, and the active participation of accredited experts will ensure that the VCOA benefits from the highest level of expertise when tutoring and mentoring the selected new officials.

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You are invited to nominate one or more officers, having successfully achieved WCO accreditation status, with a high degree of competency in tutorship/training, to guide and assist participants through their learning journey. We will carefully ensure close alignment between their area of expertise and tutor role, and between their workload and calendar constraints.

In the appended annexes, you will find information on the VCOA, the WCO expert guidelines and the nomination form. Nominations should be returned **no later than 10 February 2022**. The WCO Secretariat will inform the selected candidates by 24 February 2022.

Should you require additional information, your staff may contact Mr. Eric Rogers, E-Learning Specialist, (Tel.:+32 (0)2 209 9223, e-mail: VCOA@wcoomd.org).

Let me thank you in advance for the consideration given to this request and take this opportunity to express my sincere gratitude for the support of your Administration to the WCO capacity building programmes.

Yours sincerely,

A handwritten signature in black ink, reading "Taeil Kang".

Taeil Kang
WCO Director, Capacity Building