

Customs procedures are the set of managements and operations related to imports or exports of goods to and from the EU, as these are defined by the **Union Customs Code (UCC)**.

The easy-to-use eLearning course **Customs Decisions** is based on the Union Customs Code and is produced by the European Commission Directorate General for Taxation and Customs (TAXUD) under the Customs 2020 Programme.

## Scope

It provides **fundamental knowledge** in the domain of customs decisions and describes the **related processes** as defined by the **Union Customs Code (UCC)**.

## Audience

**Customs professionals** in the public and private sector concerned by any customs decisions taken or to be taken by a customs authority in the European Union.



## Learning Outcomes

By the end of this 90-minute course, you will have learned about:

- the different types of decisions;
- how a decision is applied for and decided upon in a standard process;
- what can happen with an authorisation after it has been granted and how it should be monitored in a standard process;
- where the other procedures deviate from the standard process.

To benefit fully from the course and to achieve the learning outcomes, it is recommended to integrate it in your own training programme and develop a blended learning strategy.

## Features

The first part of this course focuses on the standard process applied to Customs Decisions. Other processes deviating from the standard process are presented at the end.

Within this module you can easily consult any deviating process to be applied by navigating through the menu.

You may interrupt your course. When reopening the course, you can resume where you left off. The completed sections are indicated in yellow in the menu.

A course summary of the most relevant information is made available in a printable format in the course library.

Decisions covered by the standard process	Authorisations for special procedure and storage facilities	Authorisation for approved exporter
Authorisations related to placing goods under customs procedure and temporary storage	Authorisation for regular shipping service	Authorisations related to transit
Authorisation for AEO	BOI decision	BTI decision

## Course duration

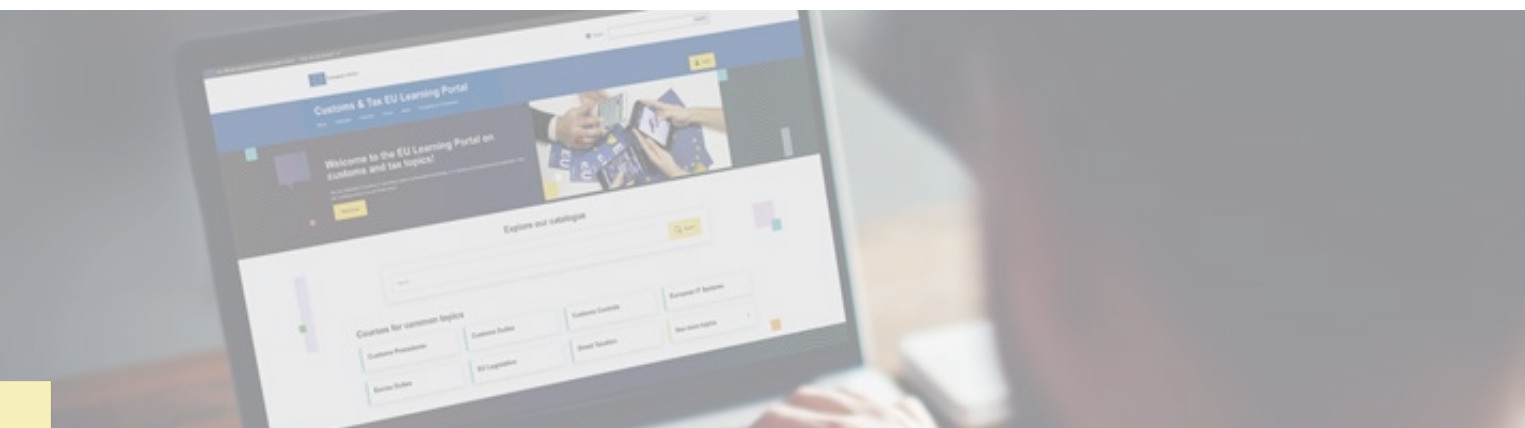
The course takes around 90 minutes to complete.

## Available languages

The course is available in English. However, consult the [Customs and Tax EU Learning Portal](#) for the availability of further EU language versions.

## Let's get started!

- The eLearning module is publicly available and accessible via the [Customs and Tax EU Learning portal](#) for direct view.
- Registered users can download the course.
- Troubleshoot technical issues and get help by clicking on FAQ or Support.



## Find out more

Visit the [Customs and Tax EU Learning Portal \(europa.eu\)](#)

Contact DG TAXUD/E3 Management of Programmes & EU training  
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