



EU e-Learning module

Authorized Economic Operator (AEO)

Leading for results.
Learning for purpose.

Customs procedures are the set of managements and operations related to imports or exports of goods to and from the EU, as these are defined by the **Union Customs Code (UCC)**.

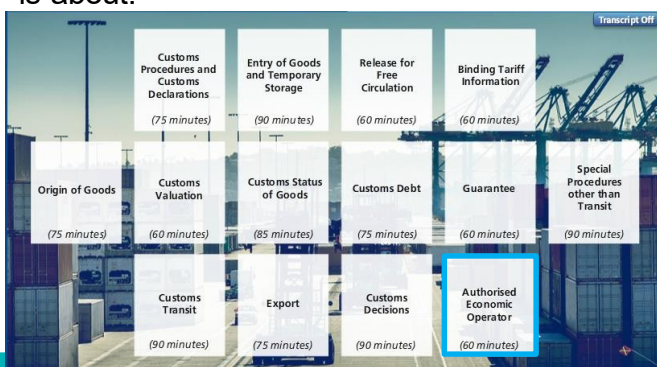
The easy-to-use eLearning course **Authorized Economic Operator (AEO)** is based on the Union Customs Code and is produced by the European Commission Directorate General for Taxation and Customs (TAXUD) under the Customs 2020 Programme.

Scope

It provides the **principles** of Authorised Economic Operator (AEO) and the **related procedures** as defined by the **Union Customs Code (UCC)**.

Audience

Customs professionals in the public and private sector who need to understand what AEO, as recognised trusted partner in the context of customs related operations, is about.



Learning Outcomes

By the end of this 60-minute course, you will have learned about:

- the concept of Authorised Economic Operator (AEO) status;
- the different AEO authorisations and their benefits;
- how a business can benefit from the AEO status;
- the roles of the Customs Authorities in the AEO process;
- how to apply for the AEO status;
- how the AEO status is maintained;
- the concept and the benefits of Mutual Recognition of AEOs.

To benefit fully from the course and to achieve the learning outcomes, it is recommended to integrate it in your own training programme and develop a blended learning strategy.

Features

Two courses are available on this topic:

- this 1-hour course focusing on the essentials of AEO;
- a comprehensive course of 4 hours providing more detailed information for customs professionals dealing with or applying for AEO authorisations.

You may interrupt your course. When reopening the course, you can resume where you left off. The completed sections are indicated in yellow in the menu.

A course summary of the most relevant information is made available in a printable format in the course library.

Benefits		AEOC	AEOS
Direct benefit	Easier admittance to customs simplifications	✓	
	Fewer physical and document-based controls	✓	✓
	- Related to security and safety		
	- Related to other customs legislation		
	Prior notification in case of selection for physical control (related to security and safety)		✓
	Prior notification in case of selection for customs control (not related to security and safety)	✓	✓
Indirect benefit	Priority treatment if selected for control	✓	✓
	Possibility to request a specific place for customs controls	✓	✓
	Greater efficiency with internal systems and processes	✓	✓
	Recognition as a secure and safe business partner	✓	✓
	Improved relations with customs	✓	✓
	Improved relations and acknowledgement by other government authorities	✓	✓

Course duration

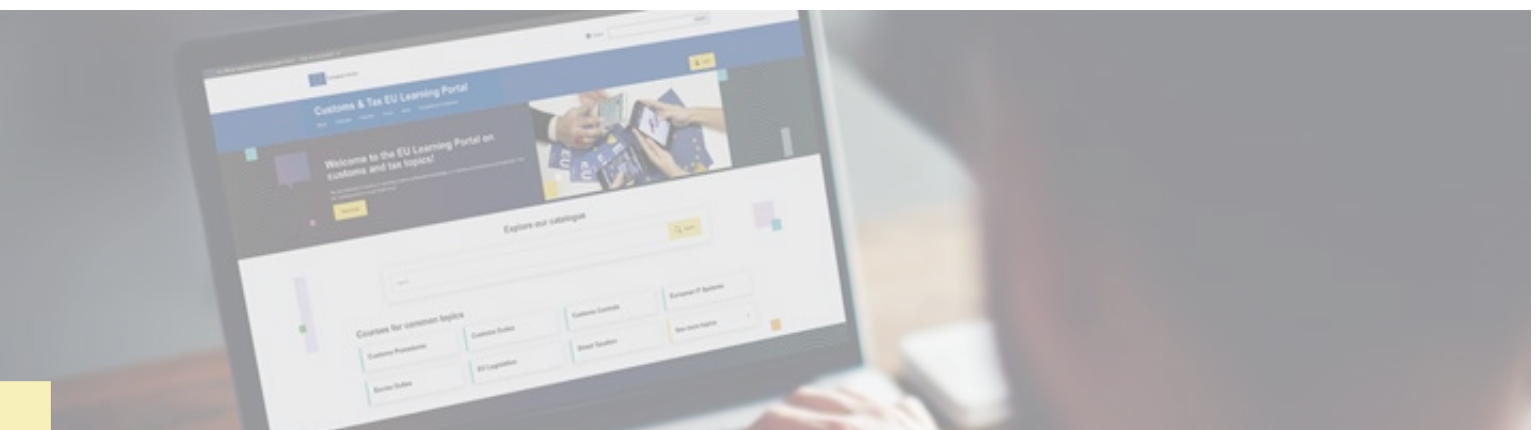
The course takes around 60 minutes to complete.

Available languages

The course is available in English. However, consult the [Customs and Tax EU Learning Portal](#) for the availability of further EU language versions.

Let's get started!

- The eLearning module is publicly available and accessible via the [Customs and Tax EU Learning portal](#) for direct view.
- Registered users can download the course.
- Troubleshoot technical issues and get help by clicking on FAQ or Support.



Find out more

Visit the [Customs and Tax EU Learning Portal \(europa.eu\)](#)

Contact DG TAXUD/E3 Management of Programmes & EU training
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