This guide contains technical details on how to download and run **AEO – The interactive eBook** issued by the Directorate General of the European Commission in charge of Taxation and Customs union (DG TAXUD) as well as the necessary troubleshooting information.

The eBook is compatible with Microsoft Windows Operating Systems and MAC and many Learning Management Systems on the market.

# Available formats

**Webserver (.html)**

**LMS-SCORM (.zip)**

**CD-ROM (.iso)**

The eBook is provided in several versions to be compatible with as many IT infrastructures and mobile devices as possible.

The eBook needs to run ideally from a webserver/LMS. When using a webserver, the learner can open the eBook from any device (PC/MAC, Smartphone, Tablet).

If the eBook is run locally, any limitations from different browser functionalities will apply (e.g. In IE11 access to local storage functionality is blocked. This impacts Bookmarks/Comments/Highlight. In the same example opening the eBook locally in Mozilla Firefox will give access to all the functionalities.).

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  + The webserver can be an internet or intranet site.
  + This version can alternatively be run **locally**, but due to common computer security settings you are likely to encounter warning messages

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* + **index.html** uses **HTML5**. This version does not include any Flash content and will run on most devices including mobile devices (phones, tablets) and modern browsers.
* **LMS** (SCORM) – If you are loading the eBook into a Learning Management System (LMS), use this version and follow the directions given by your LMS administration team. This version is strongly recommended for the training departments in big companies, organisations and administrations.

If you are running the SCORM version through an LMS then it will automatically run the version that is appropriate for your system.

* **CD-ROM** (ISO) – To run this version of the eBook, you need to burn it to a CD-ROM.
  + An ISO file is a CD-ROM image file, and any CD-ROM burning software should recognise the file format and allow you to burn a copy.
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**Check your screen height** – in Windows, right-click your desktop and select ‘resolution’ or ‘display’, then navigate to your screen resolution tab. Your screen resolution is shown as two numbers, such as “1920x1080”, indicating width and height.

* + If your screen width is more than 850 and height more than 650 then you should not experience any issues
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