eLearning module

UCC Guarantee Management System (GUM)

Leading for results.
Learning for purpose.

The Guarantee Management System (GUM) enables the monitoring and management of both individual and comprehensive guarantees valid throughout the customs territory of the Union, except for Union transit procedure which has its own Guarantee Management System in NCTS.

An eLearning module based on the Union Customs Code and produced by the European Commission under the Customs Programme.

Scope

This eLearning module deals with specific customs topics related to the 'UCC Guarantee Management System (GUM)', that ensures effective and efficient management of the different types of guarantees by handling the registration, verification of the existence and validity of the guarantee reference amount, as well as its monitoring.

Audience

This eLearning module is addressed to economic operators who are required to provide a guarantee for their import or export operations and customs officials dealing with the management and monitoring of guarantees.

Learning Outcomes

By the end of this course, you will be familiar with:

- ✓ The basic principles of guarantees and key concepts;
- ✓ The GUM System and its different components;
- ✓ Different business scenarios or use cases in the context of GUM; and
- ✓ The information flow between the central guarantee management component and the national guarantee management components (for customs officers).

To benefit fully from the course and to achieve the learning outcomes, it is recommended to integrate it in your own training programme and develop a blended learning strategy.

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Features

✓ The course is designed to be flexible and personalised. Users may start, pause and resume the course where they left off, at their convenience.

✓ Users select from 2 different roles: Economic Operator and Customs Officer.

✓ Real-life case stories help trainees apply their theoretical knowledge and course assessment questions help evaluate their understanding of the material.

✓ In addition to the menu, a course map allows users to quickly access the main chapters of the course. The course map is conveniently placed in the vertical toolbar located on the right side.

✓ A course summary of the most relevant information is available in a printable format. It's also possible to print any course screen for future reference.

Course duration

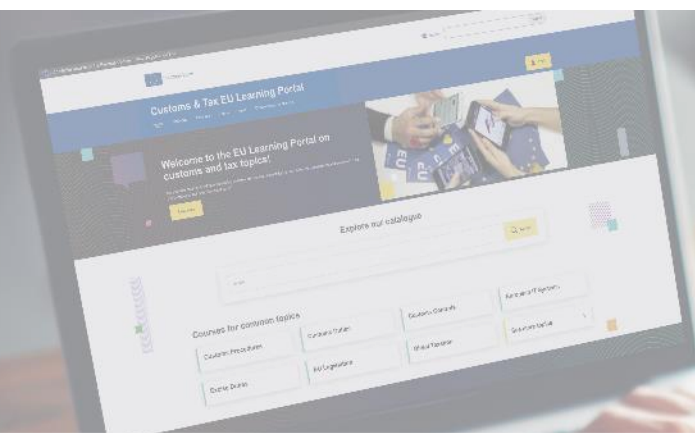Depending of the role of the course you follow, it takes to complete:

✓ Economic Operator role: around 2.5 hours

✓ Customs Officer role: around 3.5 hours

Available languages

The course is available in English. However, consult Customs and Tax EU Learning Portal for the availability of further EU language versions.

Let's get started!

✓ The eLearning module is not publicly available; it is accessible exclusively to national Tax and Customs administrations via Customs and Tax EU Learning portal for direct view.

✓ Registered users can download the course.

✓ Troubleshoot technical issues and get help by clicking on "FAQ" or "Support".

Find out more

Visit the Customs and Tax EU Learning Portal (europa.eu)

Contact DG TAXUD/E3 Management of Programmes & EU training
taxud-elearning@ec.europa.eu

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