



## eLearning module

# The ABCs of the EU Single Window Environment for Customs

Leading for results.  
Learning for purpose.

Regulation (EU) 2022/2399 establishing the EU Single Window Environment for Customs was entered into force in November 2022. This Regulation provides a new legal framework to improve information sharing and digital cooperation between customs authorities and other government authorities (known as partner competent authorities) in charge of enforcing non-customs regulatory formalities at the EU border in areas such as health and safety, environmental protection, food and product safety, agriculture, etc. This, in turn, will allow economic operators to clear certain customs formalities more easily.

## Scope

This eLearning module introduces you to the goals of the EU Single Window Environment for Customs and focuses on understanding the context in which this initiative emerged.

The EU SWE-C is designed to enable interoperability between the customs and non-customs domains to streamline the electronic exchange of documents and information required for the goods clearance process.

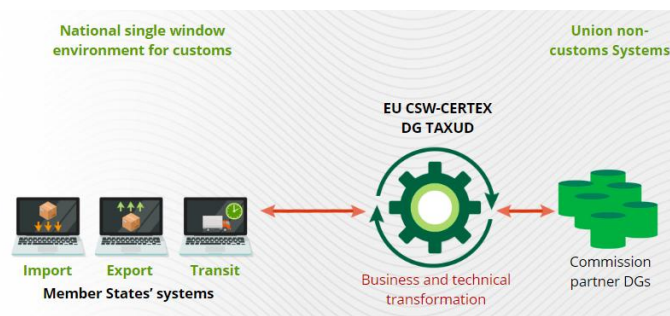
## Audience

This eLearning module is addressed to Customs officers, Process managers, and other EU officials, across the EU

## Learning Outcomes

By the end of this course, you will know about the main goals of the system and its functionalities. You will be able to:

- ✓ Describe the concept and context of the EU SWE-C and how it developed into a legislative framework;
- ✓ Detail how the interoperability between the components of the EU SWE-C is enabled through two layers of Government-to-Government (G2G) and Business-to-Government (B2G) cooperation to allow information to be exchanged between customs, partner competent authorities and economic operators ;
- ✓ Describe the benefits of the EU Single Window Environment for Customs and its central module – EU CSW-CERTEX.



## Features

- ✓ The course is designed to be flexible and personalised. Users may start, pause and resume the course where they left off, at their convenience.
- ✓ A rich set of visual aids provides a clear explanation of complex and sometimes abstract concepts.
- ✓ In addition to the menu, a course map allows users to quickly access the main chapters of the course. The course map is conveniently placed in the vertical toolbar located on the right side.
- ✓ A course summary of the most relevant information is available in a printable format. It's also possible to print any course screen for future reference.

## Course duration

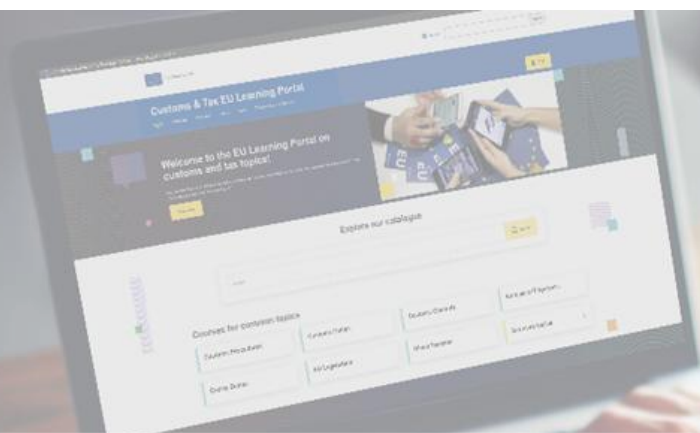
The time required to complete the course is around 50 minutes.

## Available languages

The course is available in English. However, consult [Customs and Tax EU Learning Portal](#) for the availability of further EU language versions.

## Let's get started!

- ✓ The eLearning module is publicly available and accessible via [Customs and Tax EU Learning portal](#) for direct view.
- ✓ Registered users can download the course.
- ✓ Troubleshoot technical issues and get help by clicking on "FAQ" or "Support".



## Find out more

Visit the [Customs and Tax EU Learning Portal \(europa.eu\)](#)

Contact DG TAXUD/E3 Management of Programmes & EU training  
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