



eLearning module

EU Customs Trader Portal

Leading for results.
Learning for purpose.

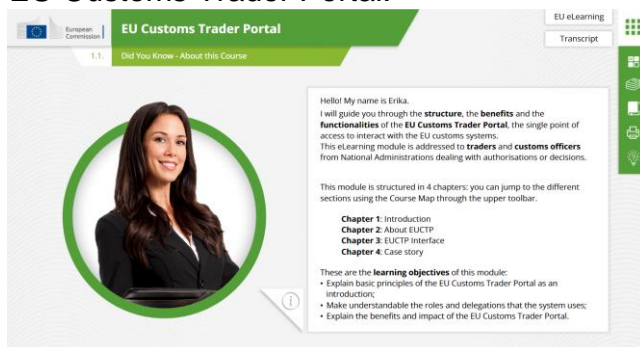
The EU Customs Trader Portal provides a user interface to the Traders with the possibility to navigate to the specific modules and access the available actions in order to start the communication with the Customs Authority.

The EU Customs Trader Portal is the single point of access to interact with EU customs systems.

Scope

The eLearning will guide you through the functionalities of EU Customs Trader Portal and it will focus on its benefits for the traders.

The system aims to harmonise the accesses to the different EU customs systems for “Authorised Economic Operators” (AEO), the “European Binding Tariff Information” (EBTI), the “Information Sheet on Special Procedures” (INF) and “Registered Exporter system” (REX). This eLearning module provides a detailed overview of the user interface and technical functionalities of the EU Customs Trader Portal.



Audience

This eLearning module is addressed to traders and customs officers from National Administrations dealing with authorisations or decisions.

Learning Outcomes

By the end of this course, you will know about the main goals of the system and its functionalities. You will be able to:

- ✓ Explain the basic principles and goals of the EU Customs Trader Portal;
- ✓ Understand the roles and delegations that the system uses;
- ✓ Explain the benefits and impact of the EU Customs Trader Portal.

To benefit fully from the course and to achieve the learning outcomes, it is recommended to integrate it in your own training programme and develop a blended learning strategy.

Features

- ✓ The course is designed to be flexible and personalised. Users may start, pause and resume the course where they left off, at their convenience.
- ✓ A real-life case story helps trainees apply their theoretical knowledge and course assessment questions help them evaluate their understanding of the material.
- ✓ In addition to the menu, a course map allows users to quickly access the main chapters of the course. The course map is conveniently placed in the vertical toolbar located on the right side.
- ✓ A course summary of the most relevant information is available in a printable format. It's also possible to print any course screen for future reference.

Course duration

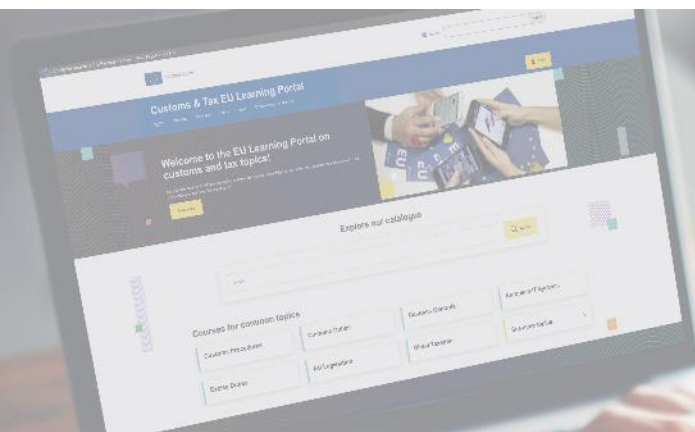
The time required to complete the course is around 30 minutes.

Available languages

The course is available in English. However, consult [Customs and Tax EU Learning Portal](#) for the availability of further EU language versions.

Let's get started!

- ✓ The eLearning module is publicly available and accessible via [Customs and Tax EU Learning portal](#) for direct view.
- ✓ Registered users can download the course.
- ✓ Troubleshoot technical issues and get help by clicking on "FAQ" or "Support".



Find out more

Visit the [Customs and Tax EU Learning Portal \(europa.eu\)](http://europa.eu)

Contact DG TAXUD/E3 Management of Programmes & EU training
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